

Form Magic FAQ – UAC Settings

Issue: Error when running a Form Magic product, “This action cannot be performed because this file is not modifiable” or other similar errors.

Solution: This is a Windows User Account Control (UAC) issue that is found on Windows Vista and Windows 7 computers. The source of the problem is that windows in blocking access of the application to the hard drive, this causes the application to fail when writing data, attempting to print or any other hard drive related activity.

There are four actions can be perform that can change the UAC settings, and thus fix the problem. Most customer will only have to apply the first or second fix to get there Form Magic software to run, others will need to apply all three.

Fix #1 – The installer should be run from the local hard drive.

Windows will assign tighter security rights to applications installed over the internet, so it is a good idea to download the installer to your local hard drive first, and then run the installer.

- 1) From the Form Magic web site, select the installer you wish to download.
- 2) When prompted, select the Save button.
- 3) Once the application has been ‘Saved’ to your local folder, go ahead and run the installer.

Fix #2 – Don’t install the application in the Program Files folder.

Windows will assign tighter security rights to applications installed in the Program Files folder.

- 1) When installing, change the default path of C:\Program files\File-Mate to C:\File-Mate.
- 2) Continue with the rest of the install with the normal settings.

The installer will setup the appropriate shortcuts and Start menu folder to the new location.

Fix #3 – Run the application as an Administrator.

Windows often applies overly tight security settings to applications built by smaller companies such as Form Magic because we have not jumped through the legal and financial hoops to get our name added to their list of approved application. But there is

a way to single out an application and tell Windows to give this application elevated or admin rights so that the program can run normally.

To configure an application to always run elevated

- 1) Right-click your Form Magic application or Desktop shortcut.
- 2) Click **Properties**, and then select the **Compatibility** tab.
- 3) Under **Privilege Level**, select **Run this program as an administrator**, and then click **OK**.

Fix # 4 – Turn off UAC.

Sometimes depending on your setup, you are required to turn off the UAC settings (this is particularly true for Vista).

To turn off UAC

Vista: Click Start, and then click Control Panel.

In Control Panel, click User Accounts.

In the User Accounts window, click User Accounts.

In the User Accounts tasks window, click Turn User Account Control on or off.

If UAC is currently configured in Admin Approval Mode, the User Account Control message appears. Click Continue.

Clear the Use User Account Control (UAC) to help protect your computer check box, and then click OK.

Click Restart Now to apply the change right away, or click Restart Later and close the User Accounts tasks window.

Windows 7: Click Start, and then click Control Panel.

In Control Panel, click User Accounts.

In the User Accounts window, click User Accounts.

In the User Account task window, click Change User Account Control settings.

Slide the slider bar to the lowest value (towards Never Notify), with description showing Never notify me.

Click OK to approve the settings

Click Restart Now to apply the change right away, or click Restart Later and close the User Accounts tasks window.